## DR. MARSHALL'S CONSULTING SERVICES, LLC 496-D Strawberry – Suite 1 \* Christiansted \* St. Croix \* 00820 Business Phone: (340) 692-8620

## **INFORMED CONSENT FOR TELEHEALTH SERVICES**

This Informed Consent for Telehealth Services contains important information focusing on doing psychological services using the phone or Internet. Please read this carefully, and let us know if you have any questions. When you sign this document, it will represent an agreement between us.

## Benefits and Risks of Telehealth Services:

Telehealth refers to providing psychological services remotely using telecommunications technologies, such as utilizing your smart phone or videoconferencing. One of the benefits of telehealth is that the client and clinician can engage in services without being in the same physical location. Telehealth requires technical competence on both our parts to be helpful. Although there are benefits of telehealth, there are some differences between in-person therapy and telehealth, as well as some risks: For example:

Risks to Confidentiality – Because telehealth sessions take place outside of the therapist's private office, there is the possibility for other people to overhear sessions if you are not in a private place during the session. On my end, I will take reasonable steps to ensure your privacy. It is important that you are in a private, quiet, confidential setting without interruptions for our session. You can't be driving in a vehicle. If you are in a vehicle, it must be parked in a safe and quiet environment with your doors locked. It is also important for you to protect the privacy of our session on your cellphone or other device.

Issues Related to Technology – There are many ways that technology issues might impact telehealth. For example, technology may stop working during a session, other people might be able to access our private communications, or stored data could be accessed by unauthorized people or companies. So you are required to safe guard your devices from intruders.

Dr. Marshall's Consulting Services, LLC will try to use updated encryption methods, firewalls, and back-up systems to help keep your information private, but there is a risk that our electronic communications may be compromised, unsecured, or accessed by others. You should take reasonable steps to ensure the security of our communications. The extent of confidentiality and the exceptions to confidentiality are outlined in our Informed Consent to treatment still apply in telehealth. The telehealth sessions shall not be recorded in any way unless agreed in writing by mutual consent.

Your signature below indicates agreement with its terms and conditions for telehealth services.

Client's Printed Name

Date

Signature of Clinician

Date